



Cook Islands

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Key Learnings

- ▶ Importance of working together (Tax & Customs Cooperation)
 - ▶ Silos within our revenue division
 - ▶ Joint audits or operations
 - ▶ Reconciling and sharing of data
 - ▶ Increase focus in compliance - audits and enforcement
- ▶ Importance of Data
 - ▶ Data analysis for Revenue purposes - Data Management & Risk Management
- ▶ Updated process and procedures
 - ▶ Re-engineering processes to make compliance easy
 - ▶ Meeting legal obligation
 - ▶ Public Trust
- ▶ Training Framework
 - ▶ Legal technical training
 - ▶ Induction and refresher training program

What areas in customs and tax want to focus more attention on?

TAX	CUSTOMS
Review of RMS System	Enhancement of ASYCUDA World
Compliance and Risk Management Strategy	
Business Processes and Resources	
Upskill Staff and Capacity Building	